

APPLICATION SOLUTION

Verticals

- Healthcare

Available Regions

- U.S.

Supported Products

- Spectralink 87-Series

Capability Summary

- HIPAA compliant
- Secure Messaging
- VOIP Calling
- Call Schedule builder
- Call Schedule integrations
- Image sharing
- Customized workflows
- Reporting
- Web, IOS and Android
- SSO authentication
- Email
- Pager Integration
- SMS texting

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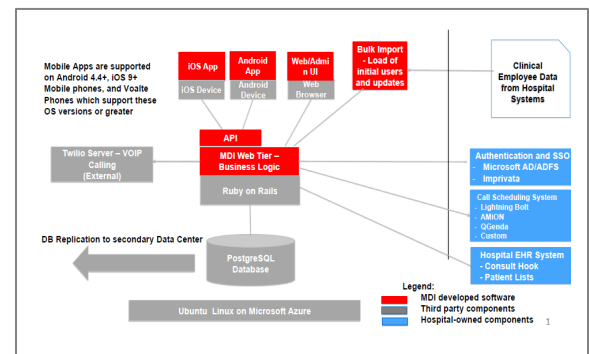
MDI created RapidConnect, a mobile and web based communication platform to address the challenges clinicians face today in securely communicating in and outside the hospital. RapidConnect is used daily in USA by more than 8000 clinicians for urgent communication.

RapidConnect is a HIPAA compliant cloud based urgent communication solution for the entire hospital community including all referring providers, their staff, and all hospital employees. We meet clinicians where they are by engaging them through multiple modalities including hospital workstations, duty phones, personal cell phones, pagers, email, and land lines. The success of RapidConnect is built on the ability to integrate call schedules from multiple sources, support last minute changes to call schedules, engage each service line's entire team including residents, APPS, interns and Attendings while protecting access to providers who are not on call, mimic current clinic workflows, and bring an amazing clinically trained support team who drive adoption and successful daily interactions through real times alerts and monitoring.

Benefits

- Automatically route message to correct team member based on type of message
- Integrate with multiple call schedule platforms giving full visibility to on call
- Secure messaging and VOIP calling
- Emergency Department, Call Center and Patient Placement functionality

Communication from and with other clinicians is faster and more robust. Access to read receipts with time stamps virtually eliminates redundant paging. Intelligent message routing replaces the need to train new employees in the unique requirements each service line has in place. Proactive engagement of community physicians keeps our hospital client front and center in the referring community by driving better care team collaboration.

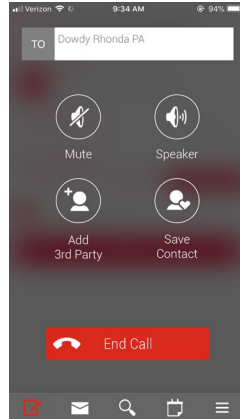


System Overview

Mobile apps are supported on Android 4.4+, IOS 9+ mobile phones and custom APKs if needed for client duty phones.

APPLICATION SOLUTION

- Ubuntu Linux on Microsoft Azure
- Twilio VOIP Calling
- 24/7 USA based customer support



To request a demo, schedule an appointment, or talk with one of our experts, visit www.mdinterconnect.com.