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PerfectServe Achieves Certified Integration with Spectralink Versity Smartphone

Joint clinical solution delivers secure, reliable data access and enhanced care team collaboration to improve patient care and workflow efficiency

DENVER, Colo. and KNOXVILLE, Tenn. – April 23, 2019 – [Spectralink](#), a leader in enterprise mobile solutions, and [PerfectServe](#), a top provider of cloud-based clinical communication and collaboration (CC&C) solutions, today announced the certification of PerfectServe’s secure CC&C platform for the [Versity enterprise smartphone](#). Seamless, workflow-driven communications powered by this joint solution to ensure rapid response and robust care team collaboration while empowering more personalized, focused patient care.

“To compete amid the growing array of challenges and complexities that define today’s healthcare environments, hospitals and other healthcare providers are seeking mobile solutions that empower their staff with better information to elevate patient care while enhancing their efficiency and productivity,” said Bill Foster, Director of Healthcare Business Development for Spectralink. “Together, Spectralink and PerfectServe address these needs with smarter tools that enable more immediate information exchange among caregivers and better communication between patients and their clinicians, even while away from the bedside.”

With PerfectServe’s certification for the Versity smartphone, healthcare providers can:

- Exchange secure messages and telephone calls with a unified directory of physicians, nurses, call schedules and code teams.
- Eliminate the frustration and delay associated with contacting the wrong provider by using PerfectServe’s Dynamic Intelligent Routing®.
- Receive and respond to alerts from nurse call, telemetry, EMR orders and lab results.
- Coordinate care with patient-centered team assignments and EMR integration.

Two leading-edge technologies; one exceptional solution

Purpose-built for the rigors and requirements of today’s healthcare workflows and working environments, the Versity smartphone delivers enterprise-grade performance, superior voice quality and proven reliability in a durable, slim, lightweight design that is easy to carry and use.

PerfectServe augments these capabilities by delivering existing and up-to-date information to the point of care to help the healthcare system connect and collaborate more effectively in a way that

significantly improves the patient experience. Deployed through Versity's open Android platform, PerfectServe facilitates shorter communication cycle times, speeds time to treatment, expedites care transitions and improves overall operating efficiency. By eliminating the communication-related waste inherent in care delivery workflows, PerfectServe allows healthcare providers to achieve superior patient outcomes.

"The Spectralink Versity platform is pushing the boundaries of today's enterprise devices, and we're pleased to take the next step in our partnership," said Mary Hatcher, Vice President of Product Development at PerfectServe. "The certification will provide PerfectServe customers with access to the data and teams they need—reliably and securely—while providing capacity for growth through new services and capabilities that will lead to even more success in the future."

Partnering for success: Spectralink AIMS partner program

The successful partnership and joint solution offering of Spectralink and PerfectServe is just one of many successes made possible through Spectralink's Application Integration and Management Solutions (AIMS) program. Established in 2014, AIMS provides a collaborative environment for partners and Spectralink to work together to integrate solutions for enterprise customers in key industries such as healthcare.

"Spectralink is proud to support a vast ecosystem of application partners in the healthcare industry through our AIMS partnership program," said Andrew Duncan, VP of Product Management and Technology Solutions at Spectralink. "By working collaboratively with partners like PerfectServe, we're able to enrich and extend the capabilities of our devices to help healthcare organizations enhance patient care, improve workflow efficiency and fuel workforce productivity."

To learn more about this joint solution and the Spectralink AIMS partner program, visit www.spectralink.com.

About PerfectServe

[PerfectServe](#) is building healthcare's most advanced communication and collaboration solution to unify the entire care team across the continuum – from inpatient, to outpatient, to patients at home. The secure platform uses advancements in mobility, AI and analytics to optimize scheduling, automate clinicians' communication-driven workflows, eliminate non-clinical tasks and decrease clinician burnout, resulting in quicker time to treatment and superior patient outcomes. PerfectServe's scalable cloud-based architecture is not affected by on-site outages, allowing the 500,000-plus clinicians who rely on the platform for clinical communication to focus on delivering the best patient experience possible. Headquartered in Knoxville, Tennessee, PerfectServe has helped clinicians provide better care since 2000. Follow us on [Twitter](#), [LinkedIn](#) and [Facebook](#) and subscribe to our [blog](#).

About Spectralink

Spectralink leads the enterprise mobility market with the industry's most deployed mobility solution portfolio optimized for mission-critical healthcare, retail, manufacturing and hospitality applications. As the enterprises transition to mobile workflows, Spectralink is at the forefront of the industry transformation through its innovative end-to-end mobility portfolio. Designed for challenging RF environments, our mobile solutions enable enterprises to streamline their workflows and deliver a positive customer experience. To protect our customers' investments in UC platforms, we offer the best interoperability in the industry with the leading call control platforms. Since 1990, Spectralink has deployed millions of mobile devices worldwide – providing enterprises with the industry's most reliable, high quality and secure mobility solutions. For more information, please visit <http://www.spectralink.com/>.

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PerfectServe Contact:

Matt Kothe

Corporate Communications Specialist

865.212.9344

mkothe@perfectserve.net

Spectralink Contact:

Amanda Lee

ARL Strategic Communications

727.272.0781

Amanda.Lee@arlpr.com