

## APPLICATION SOLUTION

### Verticals

- Healthcare

### Available Regions

- U.S. / Canada
- Europe

### Supported Products

- Spectralink 87-Series

### Capability

#### Summary

- Messaging
- Notifications
- Contacts
- Presence status
- Apps
- On-call scheduling & notifications
- EMR integration
- Patient engagement
- Active Directory compatible
- Archive & audit logs
- Per user pricing

## Qliq

Qliq provides a real-time, secure HIPAA and HITECH compliant healthcare communication platform that connects doctors, nurses, and other members of the healthcare team to facilitate patient care.

### Benefits

- Peer-to-Peer encryption reduces risk of PHI Breach
- Receive delivery confirmation
- Securely share documents, images, audio and video files
- Send messages to entire groups or selected users

#### SECURE MOBILE MESSAGING

- HIPAA and HITECH Compliant
- Available for iOS, Android, OSX, and Windows
- Real-time, multi-group communication tool
- Securely share audio, video, images and documents
- Active Directory compatible
- EMR Integration
- Cloud Service – Easy to implement

#### DESIGNED FOR HEALTHCARE PROFESSIONALS

- Quickly reach members of the entire healthcare team
- Instantly view and message users who are on-call
- Avoid tedious voicemails and call backs
- Coordinate patient care and scheduling
- Inquire about consults and referrals
- Share x-rays or other relevant media
- Replace pagers and overhead paging
- Securely text patients pre-visit or post-discharge



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#### CLOUD PASS-THRU™

Storing messages and PHI on YOUR server significantly lowers security risk.



#### PUBLIC/PRIVATE KEY ENCRYPTION

Only the intended recipient can decrypt messages. No one else can (including qliqSOFT).



#### ARCHIVE IN YOUR CONTROL

The entire archive of messages, documents, and PHI is under your control, not your vendor's.

# APPLICATION SOLUTION

## Robust Admin

### USER MANAGEMENT

- Admin controls group members
- Full group access and restricted access
- Single account across multiple organizations
- Bulk import and onboarding users
- Active Directory Integration

### SUBGROUP MANAGEMENT

- Open to membership subgroup
- Private subgroups
- Subgroup only access to members
- Delegate Subgroup management

### SECURITY SETTINGS

- Password/PIN security
- Message retention policy
- Login security

### DEVICE MANAGEMENT

- Remote lock and wipe

### EXTERNAL GROUP LINKING

- Securely message your healthcare partners
- Achieve multi-organization secure network

### MESSAGING

- One-to-one bidirectional messaging
- Group & Broadcast messaging
- Capture & share images, videos and audio
- Message Delivery Status (Sending, Delivered, Read)
- Customizable Quick Message List
- Message Priority Flags (Urgent, ASAP, FYI)
- Subject Field for Conversations
- Send secure messages to non-Qliq contacts
- Request Acknowledgement
- Recall messages
- Securely exchange PDF, XLS, and DOC files

### NOTIFICATIONS

- Customize notification alerts and behavior
- Escalated notification through phone call
- Redundant message notification paths

### CONTACTS

- Contact list managed by Admin
- Organize subgroups in contact list
- Link to multiple organizations to view contacts
- Organize lists/personal groups
- Invite and text securely with external contacts

### PRESENCE STATUS

- Set status to Online, Do Not Disturb, or Away
- Set forwarding address while the user is Away

### APPS

- Smartphone and tablet (iOS, Android)
- Desktop (Windows, Mac)
- Real-time message sync across multiple user devices
- Remote Desktop, SSO options for Desktop App
- Message delivery over data plan or wifi, not SMS

### ON-CALL SCHEDULING & NOTIFICATIONS

- View users who are on-call in any department
- Easily communicate with on-call physicians
- Realtime sync of on-call schedule changes
- Quickly resolve patient issues

### EMR INTEGRATION

- Selectively upload conversations to patient record
- Capture and upload images and videos from smartphone.
- Receive clinical alerts and notifications
- EMR Agnostic (compatible with Epic, Meditech, and Cerner)

### PATIENT ENGAGEMENT

- Text Care Team & Care Givers
- Pre-Visit & Post-Discharge texting with Patient
- Alerts & Notifications to Patient
- Customized Quick Messages to Patient

### ACTIVE DIRECTORY COMPATIBLE

- Quick, three-step integration through qliqDIRECT
- Import existing credentials for ease of roll-out
- Easily assign users and departments to groups.

### ARCHIVE & AUDIT LOGS

- Message Archive behind your firewall
- Archive policy under your control
- Fully searchable for e-discovery and auditing
- Monitor user & message activity

### PRICING

- Per user pricing, not per device
- No set up fee for Business service
- No setup fee for Active Directory Integration
- No cost for linking external group

