

Verticals

- Healthcare

Available Regions

- U.S. / Canada
- Europe

Supported Products

- Spectralink PIVOT

Capability Summary

- Secure, encrypted messaging
- Integration with hospital directory
- Look up by name or on-call schedule role



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Spok Mobile™

Delivering the right message on the right device to the right person at the right time

Clinicians rely on smartphones and tablets to provide the fast, accurate communications that are the underpinnings of patient care and safety. Secure texting apps address the need for protecting patient health information while messaging from these devices.

Although many of these apps can be used at no cost to encrypt your text message, that's really all they can do. With Spok Mobile, you can simplify communications and strengthen care by also using your smartphone or tablet for secure code alerts, patient updates, test results, consult requests, and much more.

Benefits

Spok Mobile is an app which can be installed on the PIVOT to improve care coordination in many ways.

- Access the staff directory and on-call schedules
- Receive patient care alerts and test results
- Send/receive secure and encrypted messages
- Leverage active acknowledgement of message receipt and free-form text response

Sending notifications directly to providers' PIVOT devices is an alarm management option to help staff rapidly triage critical patient conditions. Spok Mobile can receive notifications from a variety of patient care and monitoring systems. Using the facility's pre-set priority levels and built-in logic, the app can route the highest level of alerts first directly to the appropriate on-duty clinicians' PIVOT device, helping to speed patient care when seconds count, and reduce overhead announcements and alarm fatigue.

